



20 March 2020

Dear Genesis Sport & Aquatic Families,

Based on recent advice from Government agencies, Genesis Sport and Aquatics will be suspending or modifying all our indoor services from 12:00pm today.

The services which will be suspended include:

- Learn to Swim (Baby, Toddler, Little Fish, Level 1, Level 2, Level 3 & Level 4)
- Adult Memberships & Classes
- Adult Swim Squads
- Rowing

Services which will continue to operate with modifications include:

- Learn to Swim (Level 5 & 6) will be moved to the 25m Pool
- Fitness Centre Kids (Prep, Active & GAPP) will operate outside only
- Football will operate outside only
- Tennis will operate on the outdoor courts only
- Aquatic Squads (Development, Intermediate & Senior will have gym sessions run outside only)
- Triathlon

These continuing services will follow strict procedures which include:

- Anyone who is unwell must remain at home
- Where possible, parents are encouraged to drop off members immediately prior to the commencement of sessions and to collect immediately after session is completed
- Those parents/carers that choose to remain onsite during sessions are asked to follow social distancing guidelines
- Please take care of showering at home or away from the facility
- Hand sanitiser is provided near entry ways, please use upon entry



- Any services which require equipment such as kickboards and flippers must be supplied by the individual

All financial entitlements of suspended services have been outlined below:

- Learn to Swim (Charges for final two weeks will be credited for up to date customers. Those who are on Direct Debit will not be charged)
- Adult Ongoing Memberships (Upfront Memberships will be time-stopped until further notice. Direct Debit Memberships will have payments suspended until further notice)
- Rowing (not applicable)

With the suspension of various services, we have made the decision to pause all scheduled Direct Debit payments for the remainder of Term 1. This will mean if your service is continuing and you have opted for our Direct Debit option, we will require remainder of Term 1 fees paid through the kiosk or as an EFT.

BSB: 034-077

Account Number: 390460

Reference: Surname & Child's First Name

We also understand that there may be some families that wish to make the decision to remove their child for the remainder. In that instance please email the kiosk advising of your wish to cancel.

Several of our essential GSA staff will be available to answer your queries or concerns, we ask that you please email in the first instance to ensure accurate and timely information.

We appreciate your understanding, patience and support in these uncertain times
Kind Regards,

GSA Management.